

# TERMS & CONDITIONS

## Terms and Conditions

**Last updated:** February 2026

### 1. Acceptance of Terms

By accessing or using **dhomecare.ca**, you agree to be bound by these Terms and Conditions. If you do not agree, please do not use this website or our services.

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### 2. Nature of Services

D Home Care provides **caregiver referral and matching services only**.

We are **not**:

- A home care agency
- An employer of caregivers
- A medical or healthcare provider

We do **not** supervise, manage, or control caregivers or care services.

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### 3. Independent Caregivers

All caregivers introduced through D Home Care are **independent contractors**.

Any care arrangement, agreement, payment, schedule, or supervision is **solely between the family and the caregiver**.

D Home Care is **not responsible** for:

- Care outcomes
- Acts or omissions of caregivers
- Disputes between families and caregivers

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### 4. No Medical Advice

D Home Care does not provide medical, nursing, or clinical advice.

Any information on this website is for **general informational purposes only**.

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### 5. User Responsibilities

You agree to:

- Provide accurate and truthful information
- Conduct your own interviews and due diligence
- Enter agreements directly with caregivers
- Comply with all applicable laws

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## 6. Fees

Referral or matching fees, if applicable, are disclosed prior to service. Fees are for **referral services only** and do not cover caregiving services.

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## 7. Limitation of Liability

To the maximum extent permitted by law, D Home Care shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of our website or referral services.

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## 8. Third-Party Links

We are not responsible for third-party websites linked on dhomecare.ca.

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## 9. Termination

We reserve the right to refuse or terminate services at our discretion.

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## 10. Governing Law

These Terms are governed by the laws of **British Columbia and Canada**.

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## 11. Contact

D Home Care  
Website: <https://dhomecare.ca>